

GRIDMANAGE SERVER

Giving your servers the care they demand.

Servers are the heart of your IT infrastructure. Each server requires different levels of attention to keep your infrastructure running efficiently and effectively. Some servers must never experience downtime, while others require careful tuning or just need to be kept secure.

With Incentra's unique combination of outsourcing, technology, and consulting services, you can cost-effectively ensure each one of your servers receives the attention it needs.



Meet your needs and your budget while enabling continuous improvement with GridManage Server.

Realize the full impact of your IT investments

Through our unique combination of consulting, technology, and outsourcing services, we help you maximize every dollar invested in your IT. Whether you use us selectively or comprehensively, we will leverage the full breadth of our experience to help you meet your specific business needs – efficiently and cost-effectively.

Consulting – Our consulting services help you understand your business needs, provide visibility into your infrastructure, and give you specific recommendations and action plans to achieve your goals.

Technology – As a single source for your data center technology needs – from servers and storage to networks and security – we provide a better technology experience. From more than 100 leading brands, we'll help you select, install, and support your data center technologies at competitive pricing.

Outsourcing – Our customized outsourcing services address your specific needs for performance, cost, and reliability. We manage server, network, storage, and security solutions 24x7 to ensure your IT investments are optimized. Reduce your cost and risk of IT infrastructure operations by leveraging our toolset, people, and processes for continuous improvement.

With more than eight years of experience delivering managed services, we've worked with a lot of servers – and we know what makes them tick. Take advantage of our deep expertise and capacity to get better results, while affordably sharing our investment in state-of-the-art monitoring tools.

Unlike most monitoring tools that often turn into "shelfware," our GridManage Server lets you avoid cost and implementation risk by leveraging our expertise.

We built GridManage Server the way we'd want to use a managed service – through coverage, flexible sharing of responsibilities, and data-driven improvements. GridManage Server provides a number of services that can be flexibly configured to meet your needs and budget, while enabling continuous improvement.

GridManage Server includes:

- 24x7 monitoring of server performance and availability from our Network Operations Center (NOC)
- Virtual management capability
- Incident management and administration services
- Performance reporting and monthly reviews

GridManage Server notifies you when something goes wrong or when patches must be applied. You'll enjoy the flexibility of dealing with these situations in-house or allowing us to take care of the details. Whether we're managing all of these tasks or just a portion, we will meet with you every month to discuss the health of your servers, review incidents, and make proactive recommendations.

How can Incentra impact your IT?

- Receive unparalleled visibility into your servers' health
- Continuously improve the performance of your servers
- Ensure that your most important servers are working at top performance and all others are up to date on security patches
- Gain access to extensive expertise and support for virtualized servers
- Focus your staff on the most important functions and decrease administration costs with flexible task sharing

To learn more, visit us online at www.incentra.com.

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